

INDUSTRIAL RELATIONS DISPUTE RESOLUTION INDUSTRIAL RELATIONS

BACKGROUND

Conflict or differences of opinion are normal. Conflict can happen anywhere and happen to anyone who has an interest. Conflicts within the labor unions cannot even be separated from the daily work of this labor organization. Problems often mixed between organizational and personal, as this also applies to many other organizations or groups. Basically, industrial relations issues cover broad aspects, namely socio-cultural aspects, economic psychology, legal politics and defense and security. That makes Industrial relations do not only cover employers and workers but involve the government and society in a broad sense. Thus, the use of the term industrial relations is perceived as more appropriate than labor relations.

PURPOSE

The purpose of this training is to prepare qualified, competitive students, graduates, and those who need the knowledge and training to support their skills.

TARGET PARTICIPANTS

Students, lecturers, employees, and public in general.

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GRADUATE COMPETENCIES

- Understand how to form trade unions/labor workers.
- Able to carry out industrial relations audit.
- Capable of developing industrial relations design.
- Able to make work agreements and able to make collective work agreements.
- Able to build harmonious communication in the company.
- Able to manage complaints in the company.
- Able to perform early detection of industrial relations vulnerabilities.
- Able to resolve industrial relations disputes in a bipartite manner in the company.
- Able to deal with strike.
- Able to negotiate industrial relations.

TRAINING AND CERTIFICATION

Industrial Relations Dispute Resolution Training and Certification of Industrial Relations Dispute Prevention and Resolution are carried out within a period of three (3) days. At the end of the training and certification, participants who are considered competent will be given a certificate issued by LTC UPB. Certificates are recognized nationally and can be used as a proof of participants' competence in the field of Industrial Relations Dispute Resolution.

